

## MiQ Registry Limited Privacy Notice

MiQ Registry Limited (**MRL**) respects customers' need for privacy. MRL commits to using personal data responsibly and in accordance with all applicable laws and data privacy regulation. The purpose of this privacy notice is to give you a clear explanation about how we collect and use your personal information.

We will only use personal information in a way or for a purpose that you would reasonably expect, and that does not intrude on your privacy.

### Who We Are

MRL is a wholly owned subsidiary of MiQ Foundation, an independent not-for-profit established by RMI and SYSTEMIQ to facilitate a rapid reduction in methane emissions from the oil and gas sector.

Our registered address is: MiQ Registry Limited, 167-169 Great Portland Street, 5th Floor, London, W1W 5PF, United Kingdom.

### Contact

If you wish to exercise any of the rights set out in this privacy notice or have any questions about it, please email your request to [info@miq.org](mailto:info@miq.org).

### What information we collect and how we use it

You may be asked for personal information if you visit our website or affiliated websites, access or use one of our online web applications, or interact with us in any way, including registering for, attending, or otherwise partaking in our events, learning portals or webinars, engaging in discussions with us, or otherwise. We may also collect data about your use of our website and your access to our email communications using internet server logs, cookies and/or tracking pixels.

In each case, we will only use the information about you for the purpose for which you provide it. Personal information you submit to MRL is stored on secure servers. To complete your request as outlined above, we may need to transfer personal information you submit to us to countries or jurisdictions outside the UK or EEA. For data storage and data transfer, we ensure that our suppliers provide adequate protection for the rights of data individuals in connection the storage or transfer of their personal data.

We will never sell or share your personal information with other organisations for their direct marketing purposes without your explicit consent.

We collect or use the following information to **provide and improve products and services for clients**:

- Names and contact details
- Correspondence

We collect or use the following personal information for the **operation of client or customer accounts**:

- Names and contact details
- Correspondence
- Marketing preferences

We collect or use the following personal information for **information updates or marketing purposes**:

- Names and contact details
- Addresses
- Profile information
- Marketing preferences
- Website and app user journey information
- IP addresses

We collect or use the following personal information **for dealing with queries, complaints or claims**:

- Names and contact details
- Correspondence

### **Our lawful bases for the collection and use of your data**

Under UK data protection law, we must have a “lawful basis” for collecting and using your personal information. There is a list of possible [lawful bases](#) in the UK GDPR on the Information Commissioner’s Office (**ICO**) website.

Which lawful basis we rely on may affect your data protection rights which are set out in brief below.

Our lawful bases for collecting or using personal information to **provide and improve products and services for clients** are:

- Consent – we have permission from you after we gave you all the relevant information. All your data protection rights may apply, except the right to object. To be clear, you do have the right to withdraw your consent at any time.

Our lawful bases for collecting or using personal information for the **operation of client or customer accounts** are:

- Consent – we have permission from you after we gave you all the relevant information. All your data protection rights may apply, except the right to object. To be clear, you do have the right to withdraw your consent at any time.

Our lawful bases for collecting or using personal information for **information updates or marketing purposes** are:

- Consent – we have permission from you after we gave you all the relevant information. All your data protection rights may apply, except the right to object. To be clear, you do have the right to withdraw your consent at any time.

Our lawful bases for collecting or using personal information for **dealing with queries, complaints or claims** are:

- Consent – we have permission from you after we gave you all the relevant information. All your data protection rights may apply, except the right to object. To be clear, you do have the right to withdraw your consent at any time.

### **Where we get personal information from**

- Directly from you

### **How long we keep information**

Information is typically held for so long as is reasonably required for the purpose it was collected. For individuals in a commercial relationship with us, data that is provided to us at the start of the commercial relationship will be kept throughout the course of the relationship with us. For employees of companies in a commercial relationship with us, data is kept throughout the course of your principal's relationship with us or until you request restriction or objection to processing of your data.

### **Who we share information with**

We store and process information using infrastructure of cloud service providers, some of which are data processors for the purpose of data protection legislation. We only use cloud service providers whose compliance with data protection legislation is meets our data protection requirements. Safeguards such as encryption are also in place to ensure that data is secure. These include:

- Zoom. If you register for one of our events hosted by Zoom, your personal data will be stored and processed by Zoom Video Communications, Inc. To change your settings on these services, please refer to their [Privacy Statement](#) and [Terms of Service](#), which will tell you how to do this.
- Mailchimp. To change your settings, please refer to their [Privacy Notice](#), which will tell you how to do this.
- Amazon Web Services, Inc.
- Supabase, Inc
- Vercel Inc.
- Twilio Inc.
- Evenly Odd, Inc.

### **Links to other sites**

Our site contains links to other sites and servers. MRL is not responsible for the privacy practices or the content of such websites.

### **How we protect your information**

Our website has security measures in place to protect against the loss, misuse or alteration of the information under our control.

## **Choice/unsubscribe**

We provide you with the opportunity to opt-out of receiving communications from us easily and promptly.

## **Correcting your information**

If you need to correct the information you provided us with when you subscribed to our email list, you can do so by emailing us. If you need to change your e-mail address, you can unsubscribe from our mailing lists and sign up again using your new information.

## **Contacting us about your information**

You may remove or change your details at any time. You have right of access to your personal information held on our files by written request and on payment of an administration fee.

If you wish to exercise any of the rights set out above, please contact us using the contact details at the top of this privacy notice.

## **Your data protection rights**

You can find out more about your data protection rights and the exemptions which may apply on the ICO's website:

- Your right of access - You have the right to ask us for copies of your personal information. You can request other information such as details about where we get personal information from and who we share personal information with. There are some exemptions which means you may not receive all the information you ask for. [Read more about the right of access.](#)
- Your right to rectification - You have the right to ask us to correct or delete personal information you think is inaccurate or incomplete. [Read more about the right to rectification.](#)
- Your right to erasure - You have the right to ask us to delete your personal information. [Read more about the right to erasure.](#)
- Your right to restriction of processing - You have the right to ask us to limit how we can use your personal information. [Read more about the right to restriction of processing.](#)
- Your right to object to processing - You have the right to object to the processing of your personal data. [Read more about the right to object to processing.](#)
- Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you. [Read more about the right to data portability.](#)
- Your right to withdraw consent – When we use consent as our lawful basis you have the right to withdraw your consent at any time. [Read more about the right to withdraw consent.](#)

If you make a request, we must respond to you without undue delay and in any event within one month.

To make a data protection rights request, please contact us using the contact details at the top of this privacy notice.

## **How to complain**

If you have any concerns about our use of your personal data, you can make a complaint to us using the contact details at the top of this privacy notice.

If you remain unhappy with how we've used your data after raising a complaint with us, you can also complain to the ICO.

The ICO's address:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Helpline number: 0303 123 1113

Website: <https://www.ico.org.uk/make-a-complaint>

## **Changes to this privacy notice**

We keep our privacy notice under regular review. We will place any updates on this webpage.

This privacy notice was last updated on 1 April 2026.